



Data Genesis Headquarters	
For all inquires, account changes, please call	
Toll Free	855.295.8500
Direct	702.538.8500
Fax	702.588.5830
<i>Monday – Friday 7:00 am – 5:00 pm (PST)</i>	

Merchant Services	
Customer service & statement questions, please call	
Toll Free	866.597.5721
<i>24 Hours a Day, 365 Days a Year</i>	

Authorization Center	
Voice authorization response unit & Code 10 Operator	
Toll Free	800.228.1122
<i>24 Hours a Day, 365 Days a Year</i>	

Terminal Help Desk	
For terminal and/or printer assistance, please call	
Omaha	800.228.0210
Nashville	800.647.3722
Bypass	800.733.3322
<i>24 Hours a Day, 365 Days a Year</i>	

PCI Security Questions	
PCI Rapid Comply Solution	
Access online: http://www.pcirapidcomply.com	
PCI Customer Service	855.532.4891
For user password information please call 855.295.8500.	

Supply Desk	
For all supply orders, please call	
Toll Free	855.295.8500
<i>Monday – Friday 7:00 am – 8:00 pm (CST)</i>	

Chargebacks	
Customer service relating to Chargeback/retrieval request	
Toll Free	800.672.5007
<i>Monday – Friday 8:00 am – 9:00 pm (EST)</i>	

Lease Questions	
Barclay Square Leasing	866.396.2754
First Data Global Leasing	877.257.2094
<i>Monday – Friday 8:30 am – 5:00 pm (EST)</i>	

Check Services	
EZ Check Support	800.797.5302
TeleCheck Customer Svc.	800.366.1054
TeleCheck Technical	877.821.2552



American Express	
Toll Free	800.528.2121

Apriva: Wireless Assistance	
Toll Free	866.277.4828

Authorize.net	
Toll Free	877.447.3938

Gift Card Support	
Toll Free	800.707.5129

Global Gateway	
Toll Free	888.477.3611

PC Charge	
Toll Free	877.659.8981